



RHP, established at Galgeweg 38, 2691 MG 's-Gravenzande (NL), is responsible for the processing of personal details as stated in this privacy statement.

Contact information:

Galgeweg 38

2691 MG 's-Gravenzande (NL)

[info@rhp.nl](mailto:info@rhp.nl)

+31 174 62 03 60

[www.rhp.nl](http://www.rhp.nl)

Responsible for the processing of data through the website are the office manager and the communications advisor of RHP. They can be reached through [info@rhp.nl](mailto:info@rhp.nl).

### Personal details that we process

RHP processes your personal details because you make use of our services and/or because you provide us with the information yourself. Below you will find an overview of the personal details that we process:

#### Contact form

If you have a question for RHP, we ask you to fill out the following personal details on the form:

- ✓ Name and surname
- ✓ Company name
- ✓ E-mail address
- ✓ Telephone number

#### Form 'Interested in RHP certification?' (Be certified-form)

If you are interested in RHP certification, then we ask you to fill out the following personal details on the form:

- ✓ Company name
- ✓ Address
- ✓ ZIP code
- ✓ City
- ✓ Name contact person
- ✓ E-mail address
- ✓ Telephone number
- ✓ Website

#### Form 'Download request' (Download documents-form)

If you want to request a download, then we ask you to fill out the following personal details on the form:



- ✓ Name and surname
- ✓ Company name
- ✓ E-mail address
- ✓ Telephone number
- ✓ Type of company (grower, certified company or other)

#### **Form Subscribe to the newsletter**

If you want to join the mailing list of the monthly RHP newsletter, then we ask you to fill out the following personal details on the form:

- ✓ Name
- ✓ Company name
- ✓ E-mail address
- ✓ Telephone number

#### **Form Sign up (sign up-form)**

If you want to sign up for an event/gathering/course of RHP through the website, then we ask you to fill out the following personal details on the form:

- ✓ Name and surname
- ✓ Company name
- ✓ Address
- ✓ ZIP code
- ✓ City
- ✓ E-mail address
- ✓ Telephone number

#### **Form Weed Hunter (help-or-weed-form)**

If you need help determining a weed or you want to tell RHP about a new weed, then we ask you to fill out the following personal details on the form:

- ✓ Name
- ✓ Company name
- ✓ E-mail address
- ✓ Telephone number
- ✓ Possibly your photo(s) of the weed

#### **Account request My RHP**

If you (as an employee of a certified company connected to RHP, a laboratory recognized by RHP, a certifying institution or a member in any other way involved in RHP) would like to make a request for a My RHP account, then we ask you to fill out the following personal details on the form:

- ✓ Company name (certified company or other)
- ✓ Mr./Ms.



- ✓ Name and surname
- ✓ E-mail address
- ✓ Telephone number

#### **Account request 'Map my weed'**

If you would like to make a request for a 'Map my weed' account, then we ask you to fill out the following personal details on the form:

- ✓ Company name
- ✓ Mr./Ms.
- ✓ Name and surname
- ✓ E-mail address
- ✓ Telephone number

And further:

- ✓ Possibly your request to be sent the monthly RHP newsletter
- ✓ Other personal details that you actively provide, for example in correspondence and over the telephone
- ✓ Information concerning location
- ✓ Data concerning your activities on our website
- ✓ Internet browser and device type

#### **Special and/or sensitive personal details that we process**

Our website and/or service is not intended to collect information about website visitors that are younger than 16 years old. Unless they have permission of parents or guardian. However, we cannot check whether a visitor is older than 16. Therefore, we advise parents to be involved in the online activities of their children, to prevent information about children being collected without parental approval. If you are convinced that we have collected personal details of a minor, please contact us through [info@rhp.nl](mailto:info@rhp.nl), then we will delete this information.

#### **With which goal and with which foundation do we process personal details**

RHP processes your personal details for the following reasons:

- ✓ Sending our newsletter
- ✓ To be able to call or e-mail you in case that is necessary to carry out our service
- ✓ To offer you the possibility to create an account for My RHP or 'Map my weed'
- ✓ RHP analyses your behaviour on the website in order to improve the website

#### **Automated decision making**

RHP does **not** make decisions based on automated processing concerning affairs that may have (significant) consequences for persons.



This concerns decisions that are made by computer programmes or systems, without a person (for example an RHP employee) in between. RHP uses the following computer programmes or systems: Google Analytics, in order to improve the website. RHP has closed a data processing agreement with Google. The last octet of the IP address is shielded, 'data sharing' is disabled and RHP does not use other Google services in combination with Google Analytics cookies.

#### How long do we store personal details

RHP stores your personal details no longer than strictly necessary in order to realise the goals for which your details are collected. We use the following storage time for the following (categories of) personal details:

- ✓ Details *My RHP* > we store these for as long as we think necessary, unless you request us to delete your account through [info@rhp.nl](mailto:info@rhp.nl)
- ✓ Details *Map my weed* > we store these for as long as we think necessary, unless you request us to delete your account through [info@rhp.nl](mailto:info@rhp.nl)
- ✓ Personal details that you send to us through other forms on our website > we store these for as long as we think necessary, unless you request us to delete your details through [info@rhp.nl](mailto:info@rhp.nl)

#### Sharing personal details with third parties

RHP does not sell your details to third parties and provides it only if necessary for carrying out our agreement with you or to comply with a statutory obligation. With companies that process your details by our commission, we have closed a data processing agreement in order to keep the same level of security and confidentiality of your details. RHP remains responsible for these processes.

#### Cookies, or similar techniques, that we use

RHP only uses technical and functional cookies. And analytical cookies that do not damage your privacy. A cookie is a small text file that is saved to your computer, tablet or smartphone during the first visit to the website. The cookies that we use are necessary for the technical functioning of the website and the user friendliness. They make sure that the website works properly and remember for example your preferred settings. We can also optimise our website with this. You can avoid cookies by setting up your internet browser to stop saving cookies. Apart from that you can also delete all the information that was saved in the past through the browser settings.

#### Viewing, adjusting or deleting details

You have the right to view your personal details, to correct or to delete them. Apart from that you have the right to withdraw possible permission of detail processing or to object the processing of your personal details by RHP and you have the right to data portability. That



means that you can request to send the personal details that we have of you in a computer file to you or a different company named by you.

You can send a request for viewing, correction or removal of your personal details or a request for withdrawing your permission or objection to process your personal details to [info@rhp.nl](mailto:info@rhp.nl).

In case of uncertainty about your identity, we can – to be sure that the request for viewing is done by you – ask you to send us a copy of your identification. Please blur or blacken your photo, MRZ (machine readable zone, the strip with numbers on the bottom of the passport), passport number and citizen service number (BSN). This is to protect your privacy. We will respond as quickly as possible, but within four weeks, to your request.

Additionally, RHP would like to point out that you have the possibility to file a complaint with the national supervisor, the Dutch DPA (Autoriteit Persoonsgegevens). You can do that through the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

#### **How do we protect personal details**

RHP takes the protection of your details seriously and takes suitable measures to prevent misuse, loss, unauthorised access, unwanted publication and illegitimate modification. If you are under the impression that your details are not well protected or if there are indications of misuse, please contact RHP through [info@rhp.nl](mailto:info@rhp.nl).